

User Agreement

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Effective on April 5, 2024

This User Agreement for ICLASS2024 (hereinafter referred to as the "Agreement") is entered into between you (or "user") and East Star Event Management Co., Ltd. (hereinafter referred to as "East Star", "we", "us" or "our") with regard to the registration, sign-up, use and management of the User Center of ICLASS2024 (the "System"). Please read these terms carefully and fully understand all rights and restrictions stipulated hereunder. You will not be able to register with and sign up for the System or use services covered under this Agreement (collectively, the "System and Services") unless you agree to accept these terms. Once you register with, sign up for or use the System and Services, it is deemed that you agree to be bound by these terms. If you do not agree to these terms, please do not register with, sign up for or use the System and Services.

1. Content of Services

1.1 East Star is the owner and operator of the System, which provides relevant Internet and mobile Internet services in full accordance with these terms and operation rules it publishes.

1.2 After successfully registering as a user of ICLASS2024 (the "Congress"), you are given an account and password. You need to be fully responsible for all activities and events associated with your account. If, due to your own negligence, your account and password get out of your control, you need to be fully liable for all damages caused to you, us or any third party therefrom.

1.3 You may log in to the Congress account by entering your username and password. Or, you may also use your WeChat account for quick sign-up.

1.4 You can view the agenda of the Congress and add guests and speakers to your favorite list in the System.

1.5 You understand and accept that we only provide the System and Services. You should be responsible for devices required for using the System and Services (such as PC, mobile phone, and other equipment for accessing the Internet or mobile Internet) and all associated expenses (such as telephone and broadband charges for accessing the Internet or mobile phone charges for accessing the mobile Internet).

2. Rules of Using the Account

2.1 You should confirm that you have the civil capacity for registering and using the System and Services as stipulated by PRC laws and regulations. If not, you and your legal guardian should be liable for all legal consequences arising therefrom.

2.2 You should provide us with correct personal information during your application to use the System and Services, and update your personal information in time if there is any change. All consequences resulting from any inaccurate and untrue personal information you provide should be borne by you.

2.3 You should not transfer, lend, or sell your account and password to others or procure it to get out of your control in any form. If you find that your account has been illegally used by others, you should notify us immediately. We do not assume any responsibility for the illegal use of your account and password by others due to hacking or your own negligence. If there is reason to suspect that a third party knows your password or your account may be abused, we reserve the right to suspend your account or take other necessary measures for security purposes until the situation is clarified. You acknowledge and agree that we are not responsible for any loss or damage that is not attributable to us, arising out of or relating to any activity by any unauthorized party or data leakage of your account information.

2.4 The ownership of the Congress account belongs to us, but you obtain the right to use the account once completing the registration and application procedures.

2.5 You should be responsible for all your actions under your account, and we are not liable for any loss or damage to you or any other third party caused by your actions.

2.6 You understand and accept that the Services we provide may include advertisements, and you agree to the display of advertisements provided by us or a third-party supplier or partner during the use of the System and Services. The above advertisements may contain hyperlinks to websites, apps, software or services of third parties. You should carefully read the terms of service, privacy policy and other rules of these third-party websites, apps, software or services, and then independently and prudently decide whether to accept their rules and access and/or use such third-party websites, apps, software or services. We are not responsible for the authenticity, legality or security (including data leakage) of third-party websites, apps, software or services. We have no association with such hyperlinks or websites, nor do we represent them. Any dispute, loss or damage relating to such third-party websites, apps, software or services should be resolved between you and the third party, and we are not liable to you or the third party. There may be risks in your transactions with the counterparty through third-party tools, and we are not responsible for any loss incurred by such transactions.

2.7 In order to facilitate your use of our services and services of our partners, you hereby agree and authorize us to share your information with our partners necessary for the realization of the System and Services.

2.8 When using the System and Services, you should:

- 1) Comply with relevant national laws and regulations;
- 2) Comply with all network protocols, regulations and procedures related to network services;
- 3) Not engage the System and Services in any illegal purpose;
- 4) Not engage the System and Services in any behavior that may adversely affect the normal operation of the Internet or mobile network;
- 5) Not use the System and Services to upload, display or disseminate any false, harassing, insulting, abusive, threatening, vulgar, obscene or other illegal information;
- 6) Not infringe the patent rights, copyrights, trademarks, rights of reputation or any other legal rights of us or a third party;
- 7) Not engage the System and Services in any behavior that is detrimental to us;
- 8) Not engage in any act that violates laws, regulations, policies, normative documents, and these terms or that infringes upon the legitimate rights and interests of others;
- 9) Immediately notify us once detecting any illegal use or any security breach of your account.

2.9 You should abide by the Network Security Law, the Heroes and Martyrs Protection Law, and other relevant laws and regulations of China during the use of the System and Services. The following behaviors, including but not limited to, are prohibited:

- 1) Behaviors that are against the basic principles established by the Constitution;
- 2) Behaviors that endanger national security, leak state secrets, subvert state power, or undermine national unity;
- 3) Behaviors that are detrimental to national honor and interests;
- 4) Behaviors that incite ethnic hatred or discrimination or undermine ethnic unity;
- 5) Behaviors that undermine national religious policies or promote cults and feudal superstitions;
- 6) Behaviors that spread rumors, disrupt social order, and undermine social stability;
- 7) Behaviors that spread obscenity, pornography, gambling, violence, murder or terror or abet crime;
- 8) Behaviors that insult or slander others or infringe on the legitimate rights of others, including but not limited to insulting, slandering or otherwise harming the names, portraits, reputations, and honors of heroes and martyrs, or blaspheming or denying the deeds and spirits of heroes and martyrs;
- 9) Other behaviors prohibited by laws and administrative regulations.

2.10 If you violate any of the above during the use of the System and Services, we or a party authorized by us has the right to require you to make correction or the right to directly take all necessary measures to mitigate the impact of the misconduct, including but not limited to changing or deleting the content you have added to your favorites or other content, suspending or terminating your right to use the System and Services, etc.

3. Change, Suspension or Termination of Services

3.1 Given the particularity of network services, you agree that we have the right to change, suspend or terminate part or all of the System or Services at any time according to business development without the need of advance notice, under which circumstance we do not need to bear any responsibility to you or any third party.

3.2 You understand that we need to regularly or irregularly repair or maintain the platform (the website, mobile app, etc.) or related equipment that are utilized to provide the System and Services. We do not need to bear any responsibility for the interruption of the System and Services within a reasonable period of time for the above reasons, but will notify in advance as much as possible.

3.3 You understand and agree that our services are provided according to the as-is of existing technologies and conditions. We do our best to ensure the continuity and security of the services we provide. You understand and agree that we cannot foresee and prevent legal, technical and other risks any time or every time, which include but are not limited to the interruption of or inability to access the System and/or Services as well as other losses and risks that are incurred due to force majeure, network reasons, third-party service defects, third-party websites, etc.

3.4 In the event of any of the following, we have the right to immediately suspend or terminate the provision of the System and Services (including paid network services) to you, limit some or all of the functions of your account or close your account, depending on the specific circumstance, and have the right to demand compensation from you for all losses suffered by us, without any liability to you or any third party:

- 1) Your identity information is untrue or cannot be effectively verified;
- 2) You engage in behaviors that cause personal or property damage to others, or other behaviors that violate relevant laws, regulations, public order and good customs during the use of the System and Services;
- 3) You violate the rules of use stipulated in these terms;
- 4) You engage in other acts that damage the interests of us, the System, our partners, and/or other users.

4. Intellectual Property Rights

4.1 Any texts, pictures, graphics, audios and/or videos contained in the System and Services are protected by copyright, trademark and/or other property ownership laws. The above materials could not be used for any commercial purpose without the permission of the relevant right holder.

4.2 All rights to any software we use to provide network services (including but not limited to any images, photos, animations, videos, audios, music, texts, add-ins, and accompanying help materials contained in the software) belong to the copyright owner of the software. Without the permission of the copyright owner of the software, you should not reverse engineer, decompile or disassemble the software.

5. Privacy Policy

The Privacy Policy describes our privacy protection policies of the Congress. For details, please visit the Congress website (<https://iclass2024.ilassasia.org>).

You understand and agree that we may collect information about you beyond your personal information through the System or during the provision of Services, including but not limited to corporate information, data displayed on the System and Services, platform data, etc. We may obtain the aforementioned data indirectly from third parties. We will conduct statistical analysis on the information collected, directly or indirectly, for the purposes of optimizing the System and display effects, achieving personalized recommendations, conducting follow-up research or making utilization within a reasonable business range. We may publically disclose such information or share with third parties in accordance with relevant laws and regulations, legal procedures, mandatory requirements of competent government departments and the need to provide services to you.

6. Account Cancellation

6.1 You may apply to cancel your account by submitting an application in accordance with the procedures required by us, and the cancellation is made after our review and confirmation. The cancellation of the account takes effect from the date

when we send an email or SMS to the email address or mobile phone number given by you during registration.

6.2 You fully understand and confirm that the account cannot be restored once canceled, and you will lose all rights related to the account, including but not limited to:

- 1) You will no longer be able to log in to or use the account, which cannot be restored;
- 2) Account information, user information in the account, etc. cannot be retrieved;
- 3) Transaction records of the account cannot be retrieved;
- 4) We will no longer provide any account-related services to you.

6.3 You fully understand and confirm that the cancellation of your account means that all the content and records in your account will not be retrieved, and that we cannot restore the aforementioned services for you. Any inconvenience or adverse consequence caused by the cancellation of the account should be borne by you.

7. Disclaimer

7.1 We do not warrant that the System and Services will surely meet your requirements or will not be interrupted, nor do we guarantee the timeliness, security and accuracy of the System and Services.

7.2 We do not guarantee the accuracy and completeness of the external links set up for the convenience of users, and do not assume any responsibility for the content on any web page to which such external links point that is not actually controlled by us.

7.3 We are not liable for any loss caused by telecommunication system or Internet failures, computer failures or viruses, information damage or loss, computer system problems, or any force majeure events, but will try our best to mitigate the loss and impact caused to users.

7.4 You agree and confirm that, during your use of the System and Services, we do not bear any responsibility for the following risks:

- 1) Your operation is improper;
- 2) You use the System and Services in a way that is not authorized by us;
- 3) You encounter malicious attacks from others;
- 4) You suffer from any psychological/physical injury or economic loss due to misleading, deceptive or other behaviors of others.

8. Termination of This Agreement

8.1 You may terminate these terms through any of the following methods:

- 1) You may cancel your account after meeting the account cancellation conditions stipulated under these terms;
- 2) Before any changes take effect, you stop using the System and Services and express your unwillingness to accept the changes;
- 3) You expressly state that you do not want to continue using the System and Services.

8.2 We may terminate these terms after notifying you in an effective manner as stipulated in these terms in the event of any of the following:

- 1) Your identity information is invalid or cannot be effectively verified;
- 2) You violate these terms, so we terminate these terms based on the clause on breach of contract;
- 3) We have reasonable grounds to believe that your actions may cause serious damage or legal liability to you, the System, other users or other stakeholders;
- 4) We need to terminate the System and Services according to our own business arrangements;
- 5) Other situations where the Services should be terminated.

8.3 We still enjoy the following rights after the termination of these terms:

- 1) Continue to save all kinds of user information you keep in the System within the period necessary to realize the Services and security risk control provided in these terms and required by laws and regulations;
- 2) Pursue your liabilities for previous breaches in accordance with these terms.

9. Consequences of Violating This Agreement

9.1 We have the right to audit and inspect the posted information at any time, and give a reminder in a prominent way in the network window for the content that we believe is necessary. If you violate these terms, we have the right to make an independent judgment and take measures such as giving a warning, stopping the service, deleting relevant content, restricting some or all functions of the account, terminating the provision of services, suspending the account, etc., depending on the actual situation. We do not assume any responsibility for the resulting consequences such as your inability to use the System normally. We reserve the right to announce the handling results within a reasonable range, and the right to decide whether to resume the use of the relevant account according to the actual situation. If your actions are suspected of violating laws and regulations or committing a crime, we will keep the relevant records and have the right to report to competent authorities, cooperate with competent authorities in investigations, and report to public security organs in accordance with the law. We reserve the right not to restore the deleted content.

9.2 If any third-party complaints, lawsuits or claims are incurred due to your violation of these terms, you should handle them by yourself and bear all possible legal liabilities arising therefrom. If we and/or our affiliates suffer from third-party claims or are punished by any state authority due to your violation of these terms, you should also fully compensate us and/or our affiliates for all losses incurred thereby.

10. Governing Law and Dispute Resolution

10.1 This Agreement shall be governed by PRC laws.

10.2 Any dispute arising out of or relating to this Agreement shall be resolved between the parties through friendly consultation. If the consultation fails, either party may file the dispute to the People's Court of Pudong New District, Shanghai City, where this Agreement is signed.

11. Miscellaneous

11.1 If any provision of this Agreement is wholly or partially invalid or non-executable or violates any applicable law for any reason, such provision shall be deemed as deleted, while other provisions of this Agreement shall still be valid and binding.

11.2 We reserve the right to modify this Agreement at any time according to changes in relevant laws and regulations, as well as our operating conditions and adjustments to our business strategies. We will announce any modifications to the Agreement on the official website of ICLASS2024 (<https://iclass2024.ilassasia.org>), and the revised terms will take effect seven days after the announcement. You can view the latest User Agreement on the official website of the Congress at any time. In the event of a dispute, the latest version of these terms shall prevail. If you do not agree to the modifications made by us to the relevant provisions, you have the right to immediately stop using the System and Services. Your continued use of the System and Services will be deemed as your acceptance to the modifications made by us to the relevant provisions.

11.3 We have the right to interpret and modify this Agreement to the maximum extent permitted by law.